

## HEATING EQUIPMENT PLANS OPTIONS

Hi-Ho Energy Services offers three (3) different service plan options for your heating equipment. **Each option covers an annual tune-up performed once during the service agreement term and during regular working hours.** The tune-up includes the following: Test and adjust oil burner for maximum efficiency Install new air filters, oil filter cartridge and burner nozzle if necessary, inspect combustion chamber, clean and check electrodes and nozzle assembly, oil all motors on burner, fans and circulators, safety check all operating controls, and clean and inspect flue pipe including chimney base (where accessible). See below for each service plan's specific part coverage.

### VALUE PLAN

Limited Emergency Service Monday through Friday during regular business hours along with the following parts:

- Burner Coupling
- Buss Bar Leads
- Cad Cell Assembly
- Cad Cell Eye
- Electrodes
- Fuel Filter Cartridge
- Fuel Pump Gasket
- Fuel Pump Strainer (burner only)
- Ignition Transformer
- Nozzle
- Nozzle Adaptor
- Nozzle Line

### COMFORT PLAN

Priority 24/7 Emergency Service along with the following parts:

- Air Filter (Warm Air Systems)
- Air Tube (Beckett, Carlin, Riello)
- Blower Belt (Warm Air Systems)
- Blower Motor (up to 1/3hp, heat only, excludes ECM)
- Burner Coupling
- Burner fan (Beckett AFG or Carlin Burners)
- Burner Flange Gasket
- Burner Motor (up to 1/7hp) 3450
- Buss Bar Leads
- Cad Cell Assembly
- Cad Cell Eye
- Circulator Coupling
- Delayed Oil Valve
- Delayed Oil Valve Coil End Cone
- Electrodes
- Emergency Switch
- End Cone (Beckett or Carlin Burners)
- Fan Limit (Warm Air Systems)
- Flue Pipe (up to 7")
- Fuel Filter Cartridge
- Fuel Filter Complete
- Fuel Pump Gasket
- Fuel Pump Strainer (burner only)
- Ignition Transformer
- Ignitors
- Low-Voltage Transformer
- Nozzle
- Nozzle Adaptor
- Nozzle Line
- Pressuretrol Control (PSI only)
- Primary Control
- Single Aquastat (4006-6006)
- Single Zone Switching Relay (845 Taco 501)
- Thermostat (standard, 1 per year)
- Zone Damper Motor (1 per year)
- Zone Valve Motor (1 per year)

### PREMIUM PLAN

Priority 24/7 Emergency Service along with the following parts:

- Air Filter (Warm Air Systems)
- Air Tube (Beckett, Carlin, Riello)
- Anti-Hum Device
- Auto Water Feeder (1 per year)
- Backflow Preventer (hydronic, 1/2")
- Ball Valve
- Blow Off Kit (M&M #67)
- Blower Belt (Warm Air Systems)
- Blower Motor (up to 1/2hp, heat only, excludes ECM)
- Boiler Valves/Drains (near boiler piping)
- Burner Coupling
- Burner fan (Beckett AFG or Carlin Burners)
- Burner Flange Gasket
- Burner Motor (up to 1/7hp) 3450
- Buss Bar Leads
- Cad Cell Assembly
- Cad Cell Controls
- Cad Cell Eye
- Circulator Complete (1 per year)
- Circulator Coupling
- Circulator Flange Gasket (isolated)
- Delayed Oil Valve
- Delayed Oil Valve Coil End Cone
- Digital Thermostat (programmable, 1 per year)
- Draft Regulator
- Electrical Fittings
- Electrodes
- Emergency Switch
- End Cone (Beckett or Carlin Burners)
- Expansion Tank (diaphragm type up to #60)
- Fan Limit (Warm Air Systems)
- Flue Pipe (up to 7")
- Fuel Filter Cartridge
- Fuel Filter Complete
- Fuel Pump Gasket
- Fuel Pump Strainer (burner only)
- Gauge Glass
- Hy Vents (2 per year)
- Ignition Transformer
- Ignitors
- Low-Voltage Transformer
- Nozzle
- Nozzle Adaptor
- Nozzle Line
- Pressure Gauge
- Pressuretrol Control (PSI only)
- Primary Control
- Purge Valve
- Purge/Bleeding of Zones
- Radiator Air Bleeders (1 per year, steam only)
- Relief Valves
- Single Aquastat (4006-6006)
- Single Zone Switching Relay (845 Taco 501)
- Temperature Gauge
- Triple Aquastat L7224
- Zone Damper Motor
- Zone Panel (up to 3 zones, circulators or valves)
- Zone Valve Complete (1 per year)
- Zone Valve Motor (1 per year)

### OPTIONAL COVERAGE

#### Oil-Fired Water Heater Coverage

Coverage includes oil burner parts, aquastat, controls and emergency switch and \$100 replacement allowance for a leaking water heater. This plan can be purchased only in conjunction with the Comfort Plan or the Premium Plan.

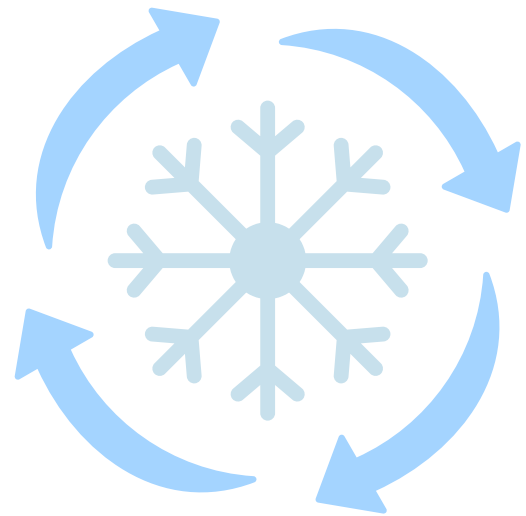
## AIR CONDITIONING DEFENSE PLAN

With the Air Conditioning Defense Plan, Hi-Ho is available to take your call 24/7, so you can get repairs done quickly before they become bigger problems. There is no diagnostic fee if service is performed between 8am and 4pm, Monday through Friday, excluding federal holidays. You'll also benefit from:

- **15% discount:** If you need repair work, we provide a 15% discount off regular rates.
- **Spring Analysis** makes sure your system will run smoothly and help you keep energy bills low. We provide a 13-point tune-up each year. You can schedule this between 8am and 4pm on normal business days from May 1 to September 30.

### The Spring Analysis consists of the following:

- Inspect controls and safety switches
- Inspect relays and contactors
- Inspect unit disconnect
- Lubricate motors and bearings
- Check refrigerant (extra charge for adding refrigerant if needed)
- Check and adjust belts and pulley
- Meter voltage and amperage
- Check & replace filters (standard 1')
- Check condensate pan
- Check condensing unit wiring
- Adjust exposed dampers to cooling position
- Check air temperature drop across cooling coil
- Check functionality of thermostat



### Plus coverage of the following parts:

- A/C blower motor (up to 1/2 hp)
- Contactor
- Programmable thermostat
- A/C condensate pump
- A/C ready kit
- A/C emergency switch
- Fan center
- Fan relay
- High and low pressure control
- Run capacitor
- Start capacitor
- Step-down transformer
- Drive pulley
- Blower belt
- Crankcase heater