



HEATING & COOLING EQUIPMENT PROTECTION PLANS

HEATING EQUIPMENT PLANS

VALUE PLAN

Limited Emergency Service Monday through Friday during regular business hours along with the following parts:

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|----------------------------------|--------------------------------|
| Burner Replacement | Fuel Supply Parts |
| Burner Coupling | Firomatic Valve |
| Buss Bar Leads | Fuel Filter |
| Cad Cell Assembly | Cartridge Fuel |
| Cad Cell Eye | Pump |
| Electrodes | Fuel Pump Gasket (burner only) |
| Flange Gasket | Fuel Pump Strainer |
| Ignition | Oil Line Fittings |
| Transformer Nozzle | Warm Air Systems |
| Nozzle Adaptor | Air Filter (STD 1") |
| Nozzle Line | Blower Belt |
| Controls | Fan Limit |
| Control Zone | |
| Circulator (single zone ctrl) | |
| Coupling | |
| Emergency Switch | |
| Ignitors | |
| Primary Control | |
| Thermostat (standard, 1 per yr.) | |
| Zone Valve Motor (1 per yr.) | |

ALLOWANCES SERVICES

- \$250 boiler/furnace replacement
- \$100 burner replacement
- \$75 indirect water heater
- \$70 oil tank replacement
- Venting of baseboard heaters/radiators
- Adjusting boiler pressure
- Adjusting water level

COMFORT PLAN

Everything covered under Value Plan plus:

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|------------------------------------|---------------------------------|
| Burner Replacement | Controls |
| Blast Tube | Anti-Hum Device |
| Burner Fan | Aquastat (single only) |
| Burner Motor (up to 1/7 hp) | Cad Cell Control |
| Delayed Oil Valve | Flue Pipe (up to 8") |
| Delayed Oil Valve Coil | Pressuretrol Control (PSI only) |
| End Cone | |
| Line Voltage Wiring (at unit only) | Fuel Supply Parts |
| Low-Voltage Transformer | Fuel Filter Complete |
| Low-Voltage Wiring | |
| Zone Damper Motor (1 per yr.) | |

OPTIONAL COVERAGE

Oil-Fired Water Heater Coverage

Coverage includes oil burner parts, aquastat, controls and emergency switch and \$100 replacement allowance for a leaking water heater. This plan can be purchased only in conjunction with the Comfort Plan or the Premium Plan.

TankSure Protection

TankSure is the best way you can prevent problems with your aboveground tank. Using EPA-approved ultrasound equipment, we conduct an annual tank inspection to identify the first signs of corrosion. Once the tank passes the initial inspection, you will be accepted into the program. Should the tank fail subsequent annual tank inspections, you will receive \$1,000 credit towards a replacement.

PREMIUM PLAN

Everything covered under Comfort Plan plus:

- | | |
|----------------------------------|-----------------------------------|
| Auto Water Feeder (per yr.) | Humidifier Pad |
| Ball Valve | Humidifier Transformer |
| Bearing Assembly | Humidistat |
| Blow Down Valve | Hy Vents (2 per yr.) |
| Blower Bearings | Low Water Cut Off Float (#67) |
| Blower Complete (heating season) | Low Water Cut Off Switch (#11) |
| Blower Shaft | Mixing Valve |
| Blower Wheel | Pressure Gauge |
| Boiler Valves | Purge Valve |
| Circulator | Radiator Air Bleeders |
| Complete Digital (prgm) | Relief Valves |
| Thermostat Draft | Temperature Gauge |
| Regulator Electrical | Triple Aquastat |
| Fittings Expansion | Zone Damper Motor |
| Tank (diaphragm type) | Zone Valve Control (upto 3 zones) |
| Feed Valve | Zone Valve Complete |
| Gauge Glass | Zone Valve Motor (1 per yr.) |
| Gate Valve | Zone Valve Relay (1 per yr.) |
| Humidifier Float | |
| Humidifier Motor | |

TOTAL HEATING TUNE-UP

An annual tune-up will be performed once during the service agreement term during regular working hours. The tune-up includes the following:

- Test and adjust oil burner for maximum efficiency
- Install new air filters, oil filter cartridge and burner
- nozzle if necessary
- Inspect combustion chamber
- Clean and check electrodes and nozzle assembly
- Oil all motors on burner, fans and circulators
- Safety check all operating controls
- Clean and inspect flue pipe including chimney base (where accessible)

AIR CONDITIONING DEFENSE PLAN

With the Air Conditioning Defense Plan, Hi-Ho is available to take your call 24/7, so you can get repairs done quickly before they become bigger problems. There is no diagnostic fee if service is performed between 8am and 4pm, Monday through Friday, excluding federal holidays. You'll also benefit from:

15% discount: If you need repair work, we provide a 15% discount off regular rates.

Our Spring Analysis makes sure your system will run smoothly and help you keep energy bills low. We provide a 13-point tune-up each year. You can schedule this between 8am and 4pm on normal business days from May 1 to September 30.

The Spring Analysis consist of the following:

- Inspect controls and safety switches
- Inspect relays and contactors
- Inspect unit disconnect
- Lubricate motors and bearings
- Check refrigerant (extra charge for adding refrigerant if needed)
- Check and adjust belts and pulley
- Meter voltage and amperage
- Check & replace filters (standard 1")
- Check condensate pan
- Check condensing unit wiring
- Adjust exposed dampers to cooling position
- Check air temperature drop across cooling coil
- Check functionality of thermostat

Plus the following parts:

- A/C blower motor (up to 1/2 hp)
- Contactor
- Programmable thermostat
- A/C condensate pump
- A/C ready kit
- A/C emergency switch
- Fan center
- Fan relay
- High and low pressure control
- Run capacitor
- Start capacitor
- Step-down transformer
- Drive pulley
- Blower belt
- Crankcase heater